

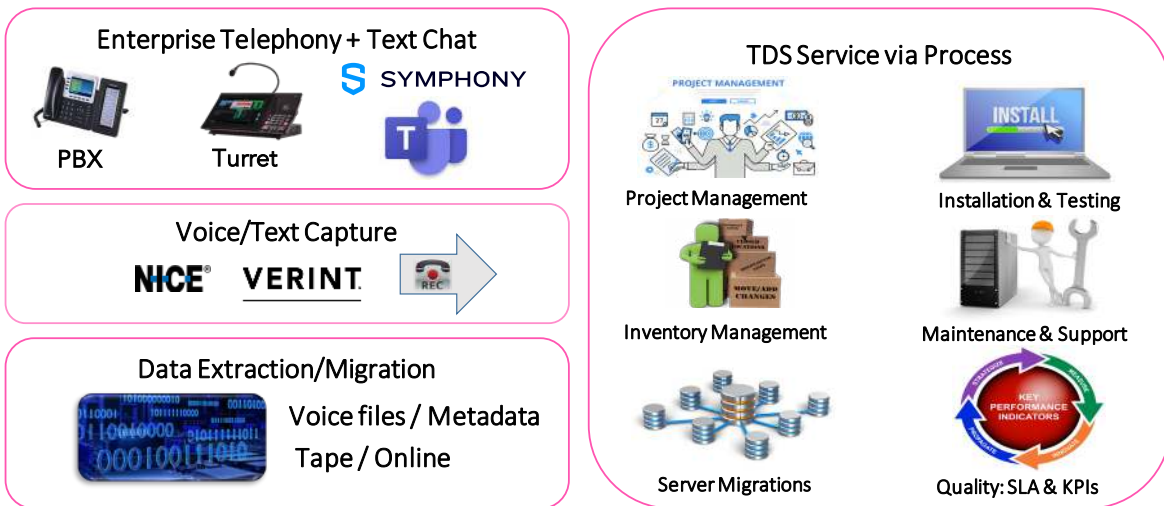
# IPC and Trusted Data Solutions

## Products and Services Solution Offering

### Solution Sheet

IPC and Trusted Data Solutions (TDS) have partnered to offer a comprehensive solution set for backup tape restoration, database migration and management of Verint's VFC Voice Recording platform that includes deployment and on-going maintenance. We choose to partner with TDS, because together, with TDS's reach of 12 facilities across 4 continents and expertise as one of the industries leading voice data management providers, we can bring the global financial markets a powerful end to end fully managed service offering for captured voice.

**TDS offers a suite of tools and processes to ensure the customer is compliant to global and regional regulations:**



### TDS FOCUS AREAS

#### VFC

We currently have over 130k channels of VFC Recording Channels now supported across multiple Product Lines: Turret, PABX, Microsoft Teams, ZOOM, Symphony. This is being delivered for some of the biggest financial institutions in the world across the globe: London, Switzerland, France, Spain, New York, Hong Kong, and Singapore.

#### Microsoft Teams

With a new work-from-home model now in place, firms must be prepared to manage new sources of risk in a hybrid working model as only 4% of Financial Institutions expect their firms to require traders to return to in-house trading desks. With over 50k channels in this space, TDS has been a key enabler in allowing Financial Institutions to manage this challenge and remain "Agile" through deploying and managing new technology installations that all the Banks are looking for.

#### Assurance

The main problem is organizations are constrained from a time and staff perspective and they currently deliver through a manual process. Our automated assurance solutions provide a consistent, holistic, proactive and passive monitoring layer across multiple technologies, including recording of regulated users.

### WHAT CAN TDS DO?

#### Meta Data Extraction

- TDS provides flat file Meta data extractions from all major voice recording vendors
- The data is presented in a Meta data package with support for SQL and CSV exports
- Meta data is exported with hyperlinks to the audio files in a 1 to 1 ratio
- TDS have provided successful extractions and migrations to multiple tier 1 banks



## About TDS

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VFC Partner of the year 2020. TDS provide highly-specialized professional services to support Risk/Compliance and IT in all phases of the Voice and eComms compliance data lifecycle. TDS' approach to service delivery is based on a consultative approach, designed to deliver what our customers need, not a cookie-cutter approach or 'one size fits all'.

[www.trusteddata.com](http://www.trusteddata.com)

## About IPC

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IPC is a technology and service leader that powers financial markets globally. We help clients anticipate change and solve problems, setting the standard with industry expertise, exceptional service and comprehensive technology. With customers first and always, we collaborate with each to understand their individual needs to help make them secure, productive and compliant within our connected community. Through service excellence, long-developed expertise and a focus on innovation and community, we provide agile and efficient ways for our customers to accelerate their ability to adapt to the ever-changing requirements for advanced data networks, compliance and collaboration with all counter-parties across the financial markets.

[www.ipc.com](http://www.ipc.com)

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